



WHERE STARS SHINE

Severnbanks Primary School

Parent/Carer Code of Conduct

Code of Conduct

At Severnbanks Primary School, we value our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, class teachers and the school community.

As a partnership, our parents understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons, we continually welcome and encourage parents or carers to participate fully in the life of our school.

To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child/children are safe (please read our Safeguarding Policy/ Online Safety and Acceptable Use Policy) and do not experience undue distress and anxiety.

Guidance

As well as holding the above principles in mind, parents, carers and visitors are reminded:

- To respect the caring ethos and the values of the school.
- That both teachers and parents need to work together for the benefit of their children.
- Approaching school staff for help to resolve an issue is done in an appropriate manner.
- All members of the school community are treated with respect using appropriate language and behaviour.

- To correct their child's actions, especially where it could lead to conflict, aggressive or unsafe behaviour - both on and off the school premises.
- In order to support a peaceful and safe environment the school will not tolerate parents, carers or visitors exhibiting the following: Disruptive behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Using loud or offensive language or displaying temper.
- Threatening, in any way, a member of school staff, visitor, fellow parent/carer or pupil.
- Damaging or destroying school property.
- Sending abusive, harassing or threatening emails, text/voicemail/phone messages, or other written communications to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school, on Facebook or other social media sites (see Appendix 1).
- Using social networking sites to single out individuals or to distribute untruthful or malicious information or comments
- The use of physical or verbal aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Verbal abuse
- Physical abuse
- Malicious gossip

Should any of the above occur on school premises, the school may feel it is necessary to take action by contacting the appropriate authorities and/or sadly, considering banning the offending adult from entering the school premises.

Thank you for abiding by this Code of Conduct in our school. Together we create a positive and uplifting environment, not only for the children but also for the entire school community.

Note: Can parents please ensure they make all persons responsible for collecting their children aware of this document.

Appendix 1

Inappropriate use of social network site

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff and in some cases, other parents or pupils. The Department for Education/Government and the Governors of Severnbanks Primary School considers the use of social media in this way as unacceptable. Any concerns you may have about the school or your child/children must be raised through the appropriate channels, by speaking to the class teacher, the Deputy Headteacher, the Headteacher or the Chair of Governors where they will be dealt with fairly, appropriately and effectively for all concerned.

Libellous or defamatory posts

In the event that any pupil or parent/carer of a child/children at Severnbanks Primary School is found to be posting libellous or defamatory comments on Facebook or other social networking sites, they will be reported to the appropriate "report abuse" section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil remove such comments immediately.

Cyber bullying

We take very seriously the use of cyber bullying by a child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The school will also consider its legal options to deal with any such misuse on social networking and other sites.